

Homeowner Questionnaire

Revised: 4/11/2024

Many considerations go into choosing a home heating/cooling or water-heating system and installer. Your answers to the questions below will help your coach provide advice.

Name(s): B		Best Pho	Best Phone#(s):		Best Email(s):	
Street Address:			City	ity/Town:		Date:
#	Tell us about your hom	ie			Your Respo	nses
1	Describe your home style/type, e.g., ranch, etc. How many living levels? Year built?					
2	How many sq ft of heated/cooled area?					
3	Do you seek assistance with weatherizing, heating/cooling, water heating, solar, or all?					
4	Do you have any current comfort issues, e.g., uneven heating/cooling or uneven room temperatures, hot/cold spots or drafts, etc?					
5	Has your home had an energy audit? If so, when was it conducted? By whom? In person?					
	What were the findings, i.e., what actions were recommended?					
	Have you completed or do you plan to complete these actions?					
#	Tell us about your heating/cooling equipment		nt	Your Responses		
6	What is your current heating fuel, e.g., natural gas, propane, electricity?		ral			
	What is the age of your existing HVAC system?					
	How is heated and cooled air distributed in your home? Ducted or non-ducted? If ducted, are all rooms serviced by ducts?		d,			
	Do you have a programmable thermostat and use it to conserve energy??		d			
7	Does your home currently have ce	entral A/C?	•			
	What is the age of your existing system? Is it functioning well?		:			
	What temperature do you typically set your thermostat? Do you set it back at night?					
8	How urgent is your need to replac current heating/cooling equipmer	•				
9	What fuel is used for domestic hot water, e.g., gas, propane, electricity?		g.,			
	What is the age of your existing water heater?		r?			
	How urgent is your need to replace your current water heater?					

#	Tell us about you and your plans/priorities	Your Responses
10	Please rank order the following potential decision factors, from 1 = most important to the least important. Ties are OK.	 Add air conditioning to my home Minimize changes to the aesthetics of my home Minimize ongoing heating/cooling energy costs Minimize upfront cost of new system Reduce emissions Other
11	Do you plan an addition or major renovations or changes to room layout/configuration?	
12	How long do you plan to stay in this house?	
#	A few more questions	Your Responses
13	If you know, what is the current electric service to your home [typically 100A – 200A]?	
14	Do you have or plan to add solar photovoltaic panels to your home? If so, how much?	
15	How many vehicles do you have of each type (gas car, EV, bike, ebike, other)? How do you think this might change in the foreseeable future?	
16	Do you have heating and electric fuel bills for one or more recent years and are you willing to share this information with your coach?	
17	Any questions or concerns not already covered in this questionnaire? Any other guidance that you would like to provide?	

Thank you for your responses.